



PERTH SOLAR FORCE

EC 012770

The 10 year Saving Guarantee

At Perth Solar Force, our reputation has been built on delivering high-quality solar systems that provide genuine value for money. To reinforce our commitment to your long-term savings, we proudly offer a **10-Year Savings Guarantee** on eligible solar systems.

What does this guarantee apply to?

- Solar systems installed by Perth Solar Force from August 2024 onwards
- Systems connected to Wi-Fi with full monitoring access
- Systems fitted with an inverter that carries a minimum 10-year manufacturer's warranty

How does it work and how can I make a claim?

We guarantee that your solar system will generate enough energy to deliver at least \$1,000 in annual savings.

If, within any 12-month period from your installation date, your system does not achieve this level of savings (based on energy generated), we will pay the shortfall - up to \$1,000.

How savings are calculated

Savings are calculated based on the total energy your solar system generates.

We take the total kWh produced by your system (from inverter data) and multiply it by the standard Synergy Home Plan (A1) tariff.

- Current rate (March 2026): 32.3719 cents per kWh

Example:

- Total energy generated: 1,200 kWh
- Value of energy generated: $1200 \times 32.3719 = \$388.46$
- Guaranteed savings: \$1,000

Perth Solar Force will pay the difference: \$611.54

Important notes on energy usage

To achieve maximum savings, it is important to use the solar energy within your home.

- Self-consumed energy saves 32.3719 cents per kWh
- Exported energy may earn as little as 0–2 cents per kWh

That means using your solar energy is more than 10x more valuable than exporting it.

For fairness and consistency, this guarantee is based on energy generated, as individual usage habits are outside our control.

What does \$1,000 in savings look like?

To save \$1,000 a year, your solar system would need to produce 3,089 units a year, which is 8.46 units a day on average. If your solar system produces 3,090 units a year and you use it, saving you 32.3719 cents per unit, multiplied by 3,090 units, that equals \$1,000.29 saving per year. That's it!

How to make a claim

If you believe you are eligible under this guarantee, simply provide:

- Your electricity bills covering the 12-month period
- Your system's generation data (from your inverter monitoring)

Please email these to:

admin@perthsolarforce.com.au

Our team will review your claim and respond promptly.

Exclusions

This guarantee does not apply to:

- Systems with an inverter smaller than 5kW paired with 6.6kW of panels
- Systems with estimated annual production below 5,000 kWh (based on Nearmap / Open Solar modelling)
- Export-limited systems
- Systems that have been modified, altered or repaired without written approval from Perth Solar Force
- Systems not maintained in line with recommended guidelines
- Systems with faults or performance issues not reported within 5 business days
- Systems not connected to Wi-Fi or without accessible performance history
- Systems affected by shading
- Systems damaged through misuse, neglect or external factors beyond our control



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Additional conditions

- The maximum claim is limited to the out-of-pocket cost of your system
- This guarantee is based on the Synergy Home Plan (A1) tariff of 32.3719 cents per kWh
- If this tariff falls below this rate, the guarantee may no longer apply
- Anything beyond Perth Solar Force's control that has had an adverse effect on the performance of the system.

Our commitment to you

We don't just install solar systems - we stand behind their performance.

This guarantee is our way of giving you confidence that your investment will deliver real, measurable savings for years to come.